



Android Wall Mounted Touch Screen

Smart Home Systems

User Manual



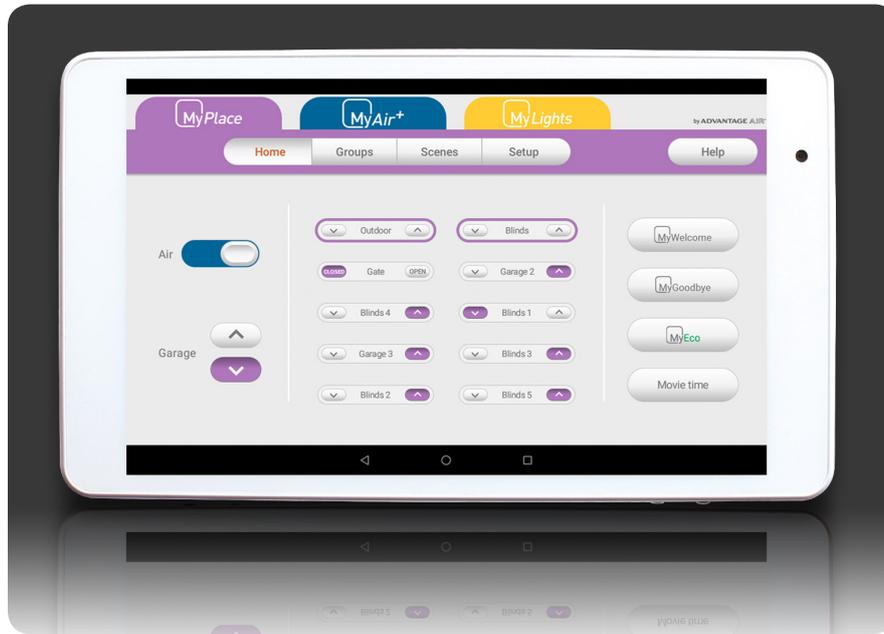
MyPlace User Manual

Contents

1 - MYPLACE TABLET	3
2 - SETTING UP WIFI ON YOUR WALL MOUNTED TOUCH SCREEN	4
3 - APPLE DEVICES	6
4 - ANDROID DEVICES	7
5 - COMPATIBILITY	7
6 - REMOTE ACCESS	8
7 - SMART KHAYA (MYPLACE GOOGLE HOME)	10

1 - MYPLACE TABLET

The MyPlace app runs on its own dedicated wall mounted touch screen. This touch screen creates a hub for control of your MyPlace system.



The MyPlace touch screen runs Android, which means it can do so much more than just control your MyPlace system. You can also install apps such as News apps, Email & Weather from the Google Play Store.

Your MyPlace touch screen is permanently attached to your wall with the ability to pivot between portrait & landscape modes so that you can enjoy all your apps in the orientation that suits them best.

To exit the MyPlace app press the home button from any screen as pictured below.



If you are not familiar with the Android operating system, an abundance of information can be found on the internet.

2 - SETTING UP WIFI ON YOUR WALL MOUNTED TOUCH SCREEN

MyPlace allows you to control your MyPlace system from your Android or Apple phone, after installing the MyPlace app on your phone.

Smart Device control can be used inside your home via your personal WiFi network or remotely using your phones internet connection.

To use this option you will first need to connect your wall mounted touch screen to your Home WiFi:

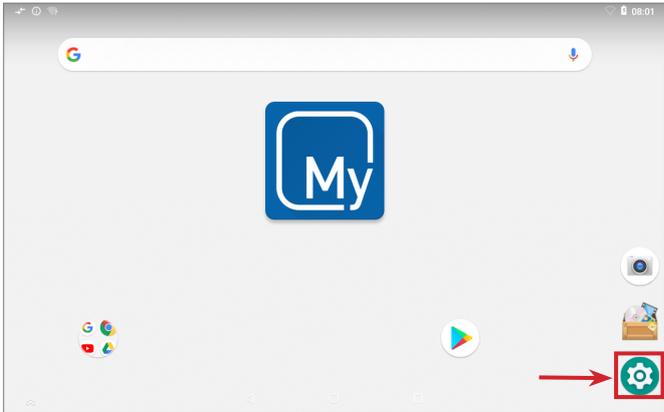
1. Ensure you have an existing home WiFi network & you have your password on hand.

TIP: Some routers have the network name (SSID) & password printed on a sticker located on the bottom of the router.

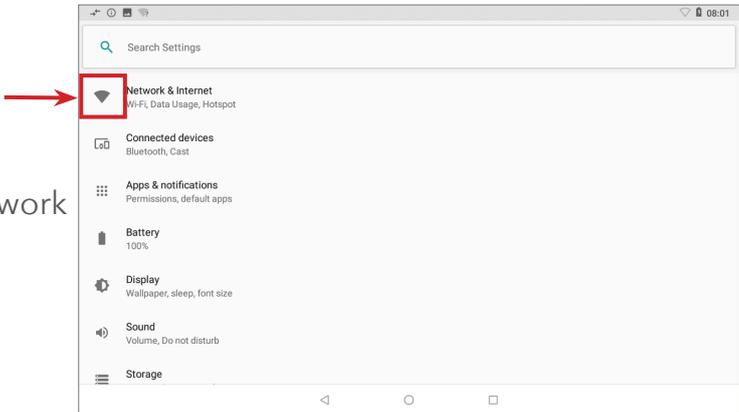
2. Go to your MyPlace wall mounted touch screen & press the home button.



3. Press the setting button as shown in the image.

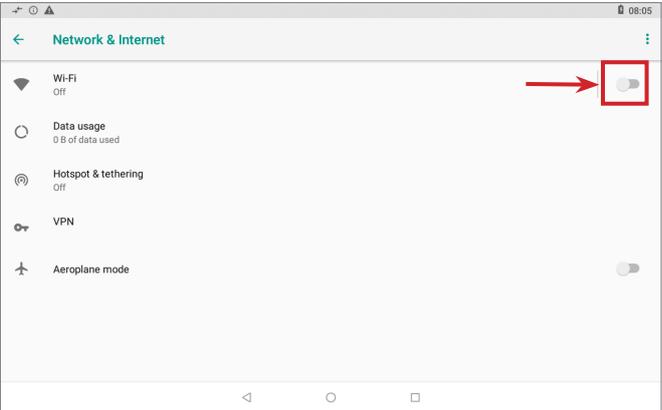


4. Then press the WiFi icon (Network & Internet).

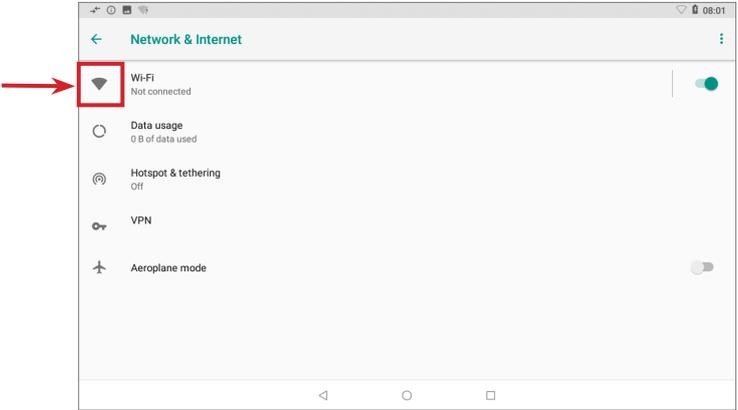


2 - SETTING UP WIFI ON YOUR WALL MOUNTED TOUCH SCREEN

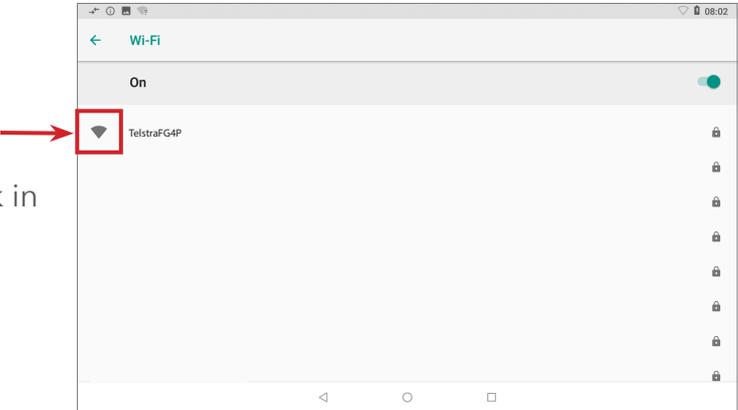
5. If the WiFi switch is OFF as shown, press the switch as indicated to turn it ON. If your WiFi is already ON then go to step 6.



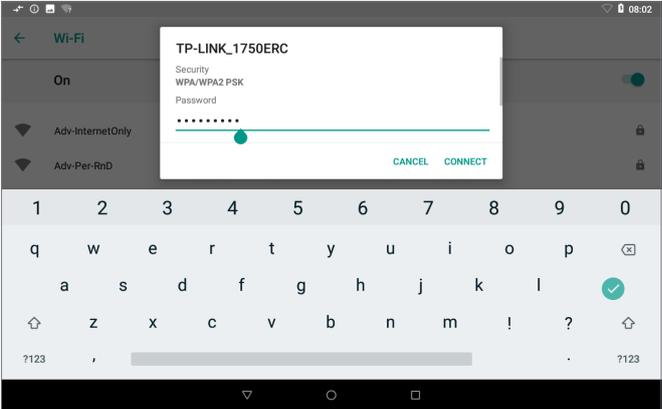
6. Now press the WiFi icon, as pictured.



7. Find your home WiFi network in the list then press it.



8. Enter your home WiFi network password then press CONNECT.



9. Once you have connected successfully (it may take up to 2 minutes) you will see the word CONNECTED below your home WiFi network name.

3 - APPLE DEVICES

Downloading The Apple App

1. If you do not have an Apple ID and password, then create one and verify your email by checking and following the instructions in the email sent to you from Apple.
 - a. See instructions here: <http://support.apple.com/kb/ht2534>
 - b. Be sure to set your country to Australia or South Africa.
2. Download the MyPlace App from the Apple App Store.
 - a. Using your iPhone/iPod/iPad - click on the App Store icon.
 - b. Click on the Search tab at the bottom bar of the screen.
 - c. Type "MyPlace" into the search box.
 - d. Press Search.
 - e. Select the MyPlace App by Advantage Air (It's Free).
 - f. To install, press the blue GET button, and then INSTALL button.
 - g. Enter your Apple ID password (it's case sensitive).

Installation Troubleshooting

1. Do you have an older Apple device? MyPlace requires your device to be running on latest Apple iOS. Check for IOS Compatibility on www.advantageair.com.au/support

TIP: Check if you can update your iOS version.
2. If you are using an iPad, then in the App Store you will need to select the iPhone apps button at the top of the search results screen.
3. Check your Apple device is connected to your Home WiFi.

Need help? Please call 1300 850 191.

4 - ANDROID DEVICES

To start downloading items from the Google Play Store app, you need to add a Google Account to your Android phone.

Here's how to add a Google Account to your device:

1. Open the "settings" app.
2. Under "Accounts", press **+ Add account**.
3. Select Google.
4. Choose **Existing** (if you want to add an account you already have) or **New** (if you wish to create a new one).
5. Follow the instructions to add or create your google account.

Download the MyPlace App from the Google Play Store.

1. Open the Google Play Store app on your device.
2. Search for "MyPlace"
3. Press the MyPlace app.
4. Press **INSTALL** (It's Free).
5. Press **Accept** after reviewing the app's permissions

Installation Troubleshooting

1. Do you have an older Android device? MyPlace requires your device to be running on latest Android version. Check for Android Compatibility on www.advantageair.com.au/support

TIP: Check if you can update your Android version.

2. Check your Android phone is connected to your Home WiFi.

Need help? Please call 1300 850 191.

5 - COMPATIBILITY

For details on compatible phones and devices, please visit our website; www.advantageair.com.au/support

6 - REMOTE ACCESS

MyPlace has the ability to control your system from your Android or Apple smart phone when you are outside of the home WiFi network using your phones internet connection (eg 3G/4G).

Remote Access requires a reliable WiFi connection between your modem/router & your wall mounted MyPlace tablet.

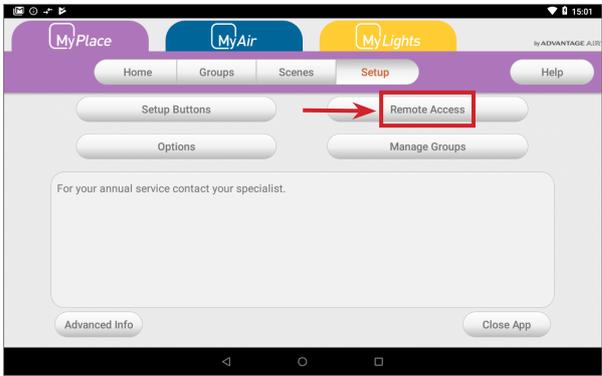
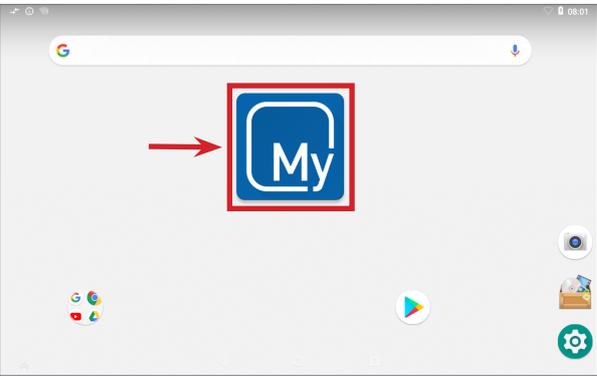
Enable/Disable Remote Access

Remote access is enabled by default; These instructions show how to disable or re-enable remote access.

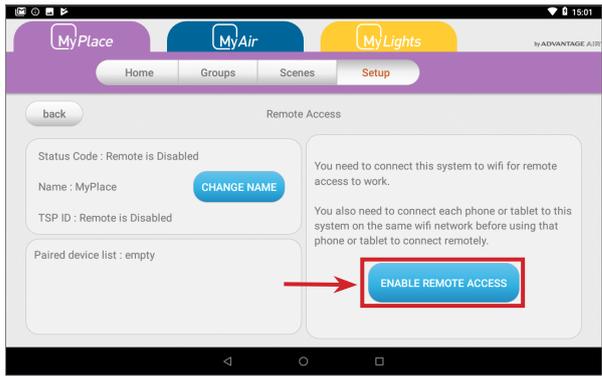
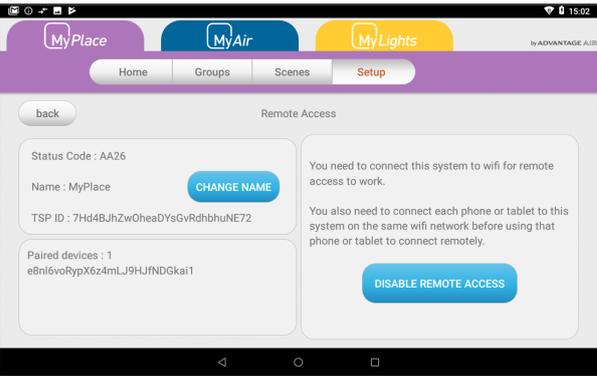
HINT: Disabling remote access also clears all paired smartphones/tablets. Smart Khaya Google Home commands and MyPlace Garage Door notifications will not work either.

The below instructions assume your MyPlace wall mounted touch screen is connected to the home WiFi network (as shown in section 2) & you can control your system from your mobile device when connected to your home WiFi network.

1. Open the Myplace App on your wall mounted touch screen and press the Setup button.
2. Press the Remote Access button.



3. To disable remote access, press the Remote access button once.
4. To enable remote access press, the enable button once.



6 - REMOTE ACCESS

5. After pressing enable, it can take up to 5 minutes before remote access is fully enabled. While your system is enabling remote access you will notice the status code will change numerous times. Once remote access has been successfully enabled, the status will change to AA26. If after 5 minutes your status is not AA26, then please refer to troubleshooting guide below.
6. To pair your phone with your MyPlace touch screen open the MyPlace app on your Android /Apple device while it is connected to the same home WiFi network as your MyPlace tablet then wait 10 seconds.
7. Congratulations, when your phone has an internet connection you will now be able to use the MyPlace app on your phone to control your MyPlace system.

Troubleshooting

The following info may be useful to the homeowners I.T. professional when troubleshooting remote access in the MyPlace app.

STATUS	DESCRIPTION	ACTION
AA20	No internet access	Check the MyPlace wall mounted touch screen is connected to the home WiFi network & has access to the internet.
AA21	Remote Connection Error	Please try again in 10 minutes
AA22	The wall mounted touch screen is no longer connected to the internet	Check the MyPlace wall mounted touch screen is connected to the home WiFi network & has access to the internet.
AA26	Remote Access should be working	Your remote access should be working, if you are having trouble try connecting your phone via WiFi for 10 seconds.

7 - SMART KHAYA (MYPLACE GOOGLE HOME)

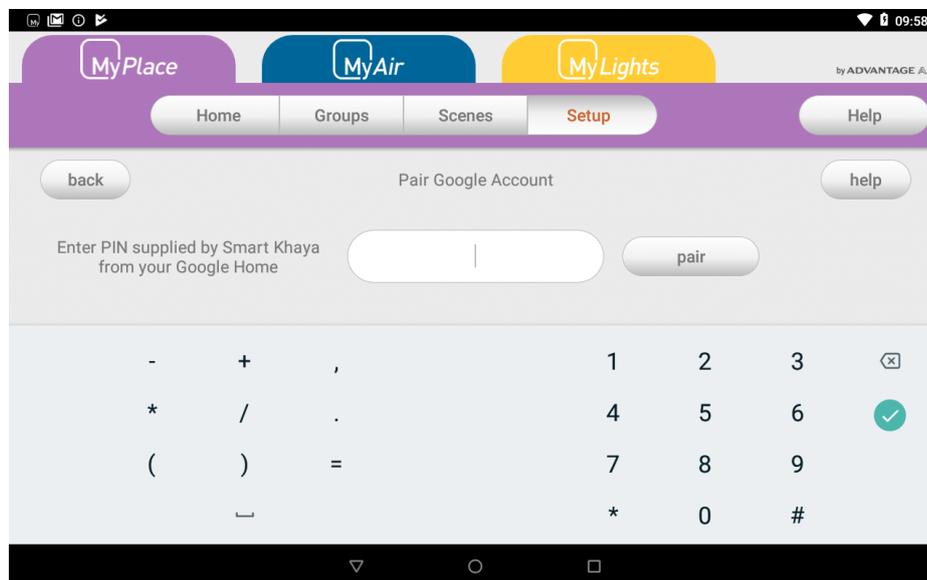
Before connecting your MyPlace wall mounted touch screen to Google Home or Mini, you must first set up your Google Home app on your smart phone and follow the setup of the Google device.

If you haven't done this please follow the link provided. <https://support.google.com/googlehome/answer/7029485?co=GENIE.Platform%3DAndroid&hl=en>

- To begin, please say clearly to google device ""OK Google, open Smart Khaya"
- Khaya will give you a 4 digit PIN. (This pin code pairs the wall mounted touch screen with the Google Home. The google account does not link them.)

Enter this pin on your wall mounted touch screen "Pair Google Account" page, you do this as follows:

- Open the MyPlace application on your touch screen go to Setup > Options
- Make sure Google Home is enabled. Press Add. on the next page, enter your 4 digit pin and press Pair.
- If you forgot the pin or go over the two minute time limit then say it again "Ok Google, open Smart Khaya and your two minutes starts again.



If Smart Khaya is giving you multiple pin codes on the same Google Home device, make sure to check the following setting:

- Open the app, press the icon with the three lines in the top corner.
- Press on 'More Settings' options. Scroll down to devices.
- Select each Google Home / Mini that you have, and make sure 'Personal Results' is enabled, and the toggle is blue.

This pairing needs to be completed for each Google Home device that you want to control your MyPlace/MyAir.

7 - SMART KHAYA (MYPLACE GOOGLE HOME)

Once connected your commands will be:

MyAir

- OK Google, Ask/Tell Smart Khaya to turn on the Aircon
- Ok Google, Ask/Tell Smart Khaya to turn off the Aircon

MyLights/MyPlace

- Ok Google, Ask/Tell Smart Khaya to run My Welcome
- Ok Google, Ask/Tell Smart Khaya to run My Goodbye

Remove Link

This is used to remove the link between your Google Home and the MyPlace touch screen

- Ok Google, Ask/Tell Smart Khaya to remove link

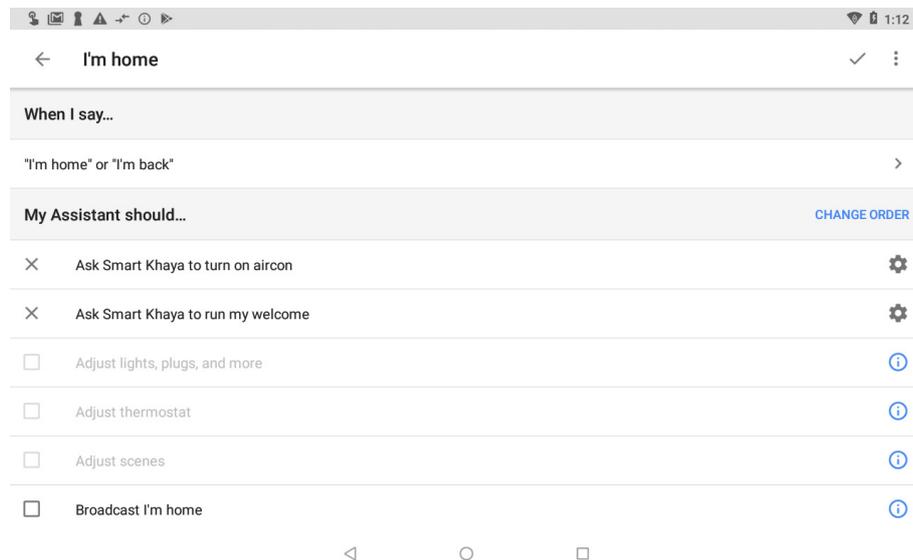
You don't need a Google Home device to access this feature. You can use your phone.

You can setup a Google Routine and choose the words you wish to use.

For Example:

- Ok Google, I'm home.

This can be linked to the longer sentence below. It can even be linked to two commands together.



You can also use your Apple phone to control MyPlace by voice commands. This is done using Siri Shortcuts and Google Home.

Please contact us if you require further information or assistance to set up Shortcuts or Routines.

ADVANTAGE AIR®

The advantage of Australian-made

MyLights is designed by Advantage Air, an Australian company based in Perth, Western Australia. Since 1990, we've been dedicated to making peoples' lives more comfortable.

We started with designing and manufacturing innovative ducted air-conditioning systems. The connected smart home, like smart lighting, is the natural evolution of helping you create an environment where everything is exactly the way you like it.

We take pride in creating and exporting a local product that is world class. To achieve this, we embrace technology and invest heavily in research and development. Our ingenious engineers have developed numerous industry firsts and earned us a slew of patents, registered designs and design awards in the process.

We are committed to quality and where possible, make our components in Australia. Your MyPlace system is built to last.

5-Year Warranty

Advantage Air components are well known in the industry for their quality and durability. To prove our confidence, we provide a 5-year warranty on all electronic controls.

Corporate responsibility

Advantage Air is all about bringing comfort to people. We are proud to be a sponsor of Channel 9's Matt & Kim to the rescue. The show delivers life-changing renovations to families in desperate need.

ADVANTAGE AIR®

Australia

Perth

Advantage Air AUST Pty Ltd
115 Vulcan Road, Canning Vale
Western Australia 6155

T: 1300 850 191

E: techsupport@advantageair.com.au

Brisbane

Advantage Air (QLD) Pty Ltd
359 Fison Avenue East, Eagle
Farm, Queensland 4009

Sydney

Advantage Air (NSW) Pty Ltd
7/10 Anella Avenue, Castle Hill,
New South Wales 2154

For further assistance, call our MyTeam Support on 1300 850 191, Mon-Fri from 6am to 5pm WST.

Advantage Air Aust Pty Ltd reserves the right to change specifications, modify designs and discontinue items. Whilst we try to keep every detail in this document current and accurate, if there are differences or changes then Advantage Air shall not be liable for these.